FROM THE DIRECTOR

I am very happy to share with our constituencies and public at large the Annual Report of Partners Albania for Change and Development for the year 2019.

The year 2019 has marked major developments in local and European agenda of the country. The political scene has been turbulent and conflictual, while Albania’s progress towards EU integration has experienced many challenges. The economic development and access to services, especially for vulnerable groups, has been negatively impacted by the November’s earthquake.

This challenging context called for a more active role of civil society groups to contribute in addressing issues related to functioning of democratic institutions, specific sectoral reforms and legal initiatives, along with employment and service provision.

Partners Albania showed commitment and strong capacities to respond and support pro-actively the sector in its efforts, by facilitating discussion and positioning around important policy and legal initiatives, putting at service its knowhow and alert systems. The Matrix for Enabling Environment for Civil Society, a monitoring and annual reporting instrument about the ecosystem of civil society in Albania, is now serving widely the sector’s fact based advocacy agenda. It has become the reference document in providing regular data on the sector, assessment of the legal and practical operational environment of CSOs against international standards and best practices.

Establishment of National Resource Centre for Civil Society in Albania (NRC) signed a major strategic development in long-term support of civil society organizations in their capacity building needs and participation in policy dialogue.

National Resource Centre in Tirana and its two satellite offices in Shkodra and Vlora, have been instrumental in linking new groups and those working in remote areas with major policy developments, provide information on funding opportunities, help desk services, facilitation of networking opportunities at country and regional level, support the representation of the sector in regional and European events.

Partners Albania using the service functions of NRC provided valuable research contribution to various sustainability aspects and inter-sectoral cooperation of CSOs in the country. Introduction of the very first NGO Code of Standards, to be solidified during 2020, will be an important step towards sector transparency and increased public trust.

Our social entrepreneurship program has seen consolidation in diversification of funding support in the area of social services, green economy, youth employment with a special focus on women and youth in remote areas. Our business relations with the private sector and networking at European level, have been key factors in introducing new and advance practices in the social entrepreneurship agenda of the country.

Partners Albania as part of its acceleration program has been able to provide assistance to a broad range of start-ups,
assisting them in product and service design, and boosting their presence in the market through regular speed dating sessions with private sector. The hands on work was combined with a constant attention to legal framework development and collaborative advocacy effort with SE and state institutions.

To help in understanding the magnitude and level of effort of our staff, I am only mentioning the fact that Partners Albania and NRC have had during 2019 one public event every day of the year, being it public debate, training, process facilitation or coaching to various stakeholders.

More than 2,400 CSO staff, volunteers, engaged citizens, public servants and elected leaders have participated and benefited from our activities. Our media presence in debates, opinion writing and activity coverage has increased in progression with the number and importance of issues we have worked on.

At institutional level, one of our biggest achievements in 2019 has been moving to new offices, a long term investment of Partners Albania team that became true. Our new offices equipped with updated technology and online management tools, offer great working conditions for our staff and the perfect place for CSO sector gatherings. From now on, Partners’ house is also the sector’s house.

I would leave you to read the report for a more insightful understanding of our work, achievements, beneficiaries and supporters, as we stay ready for new challenges and achievements during 2020.

Sincerely,

Juliana Hoxha
Director
OUR IMPACT DURING 2019 AT A GLANCE

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Beneficiaries

2400 Direct Participants

Followers in PA social media channels
15K

Media appearance
50

Reports & Publication
29
Financial schemes managed directly by Partners Albania, not including LevizAlbania and RisiAlbania projects.

- **27 Grants** Awarded & Implemented
- **29 NPOs & Individuals**

- Social inclusion of marginalized groups
- Tourism development
- Environment
- Anti-corruption and transparent governance
- Gender equality
- Media

400,000 EUR

*Financial schemes managed directly by Partners Albania, not including LevizAlbania and RisiAlbania projects.*

Représentation

- LOCAL
- REGIONAL
- GLOBAL
ESTABLISHMENT OF THE NATIONAL RESOURCE CENTRE FOR CIVIL SOCIETY IN ALBANIA

Partners Albania, in continuation of its dedicated work in support to the strengthening of civil society sector, launched in 2019 the National Resource Centre for Civil Society in Albania (NRC), a platform for the development and cooperation of civil society at national and regional level.

The NRC contributes to the strengthening of the civil society organizations in order to be effective and accountable actors in support of a participatory democracy and Albania’s path toward EU integration.

The NRC main office is in Tirana and has two other regional offices in Shkodra and Vlora, to ensure wider territorial coverage of the country with its activities and services.

The initiative is financed by the European Union, and is implemented by Partners Albania in partnership with the Albanian Center for Population and Development (ACPD) and the European Movement in Albania (EMA).

www.resourcecentre.al
One year in review

- 4 advocacy initiatives in support of and with the sector’s participation
- 203 CSOs involved
- 20 networks assessed
- 4 studies, policy papers and assessments conducted

- 170 CSOs engaged in Code of Standards process

- 496 CSOs representatives trained from 12 regions and 22 municipalities
- 91 capacity building activities - regional training programs
- 25 CSOs executives & managers with advanced skills as part of NPO Academy 2019 – 11 lectures / 52 mentoring sessions
- 50 CSOs participants in info-sessions on EU integration

- 357 CSOs in 3 sectorial debates
- 80 CSOs assisted through help-desk services
- 200 CSOs participated in networking events
- 150 meetings & activities organized at regional offices

On April 5th, 2019, Partners Albania organized a conference to launch the National Resource Centre for Civil Society in Albania. The event was organized with the special participation of His Excellency Mr. Luigi Soreca, Ambassador of the European Union to Albania and Ms. Genoveva Ruiz-Calavera, Director of DG NEAR for the Western Balkans.

In her speech Ms. Calavera emphasized that “good governance is a key political requirement for a country aspiring to join the EU family and good governance is also about the level of civil society engagement and structured participation in dialogue on reforms”.

Moreover, Ms. Calavera highlighted the crucial role played by civil society in Albania during the last 3 decades generating changes specifically to pushing forward the justice reform. Ms. Calavera stressed the importance that the involvement of all interested partners in policymaking has for the European Union and the strengthening of civil society as a valuable asset in the protection of democracy, emphasizing the importance of the establishment of the National Resource Centre for Civil Society and its provision of services in this framework.
Centralized registration of CSOs at the Tirana District Court, and lack of unified data on the sector continue to be problematic and failed to be addressed by public institutions.

The Law on Accounting and Financial Statements approved in May 2018 have increased the reporting burden and space for interference from the state towards CSOs, with the introductions of new reporting requirements for CSOs with a value of assets and/or income at 30 million ALL (approx. 240,000 EUR).

Transparency of public funds distribution is very poor and continues to impact the sector in a negative way.

The National Council for Civil Society, after two years continues to be non-functional, presenting a missed opportunity for the sector to engage in effective dialogue with the Government in order to implement the needed reforms.

There is regress in effective consultations of draft laws and policies by CSOs.

The legal package of SEs in all its components is not in line with EU directive and European practice. It treats SEs as state enterprises, limits to the extreme opportunities for SEs to access non-state funding, and limits the space for their productivity. The fiscal regime for SEs is very restraining.

Advocacy initiatives in support of and with the participation of the sector

Statement from 54 social enterprises and supporting organizations

Partners Albania led a task force of social enterprises and organizations contributing to the SE sector in Albania, to discuss the regulatory framework and implementation challenges associated with it. The taskforce’s position along with concrete policy recommendations were presented in the form of a public statement to the Ministry of Health and Social Protection, Ministry of Finance, Prime Minister Office, aiming to advance the dialogue on a range of issues raised by social enterprises on improving the existing legal framework.

Initiative of CSOs for clarifications and revision of the law “on Accounting and Financial Statements”

In January 2019 entered into force the Law no. 25/2018 “On Accounting and Financial Statements”. The law was drafted and approved without any consultation with the civil society organizations. The sector became aware only when the process of drafting the reporting formats from the National Accounting Council (NAC) began. Considering that the law brings new reporting requirements which are not justified and are not in line with international best practices, it is considered a step backwards with regard to the enabling environment for NPOs.

Partners Albania initiated and facilitated a series of meetings with the sector. An official statement arguing the position of the sector against such provision, supported by 33 organizations was addressed to state institutions. After several meetings with NAC, a simple format of this Report was adopted together with relevant Guidelines. Unable to change the law within the current deadlines, NAC expressed their commitment to discuss the issue in continuity, and revise the requirements for NPOs in the law.

Reaction of CSOs to the request for data collection from the General Directorate of Taxation

In June 2019, a large number of civil society organizations received a request from the General Directorate of Taxation (GDT) for filling in the NPO QUESTIONNAIRE. Concerned that this request goes beyond regulations and legal obligations for the reporting to GDT, and in addition requires information that is sensitive without providing any security to its collection and management, 18 CSOs led by Partners Albania who facilitated the consultation process, addressed this concern to the GDT through an open letter. CSOs requested for the suspension of the requirement to fill the questionnaire, and its further revision. CSOs request were followed by meetings and further communications on this issue. Based on the arguments provided and the fact that most of the information requested is already provided by the sector through already in place mechanisms, the GDT withdrew from its initiative.

New VAT procedure enters into force

In December 2019 entered into force a new VAT procedure, as a result of the one-year-long work of a working group initiated by the Delegation of the European Union to Albania and composed of representatives of the Ministry of Finance, the VAT Refund Department and the NPO sector represented by Partners Albania.

The new procedure marks a qualitative step in fully regulating VAT refund for every funding scheme, for all donors with a co-operation agreement with the Albanian government, as well as all sub-grant schemes. Remains to be seen the enforcement of this new procedure.

The Report presents the findings from the monitoring of practical and legal framework for the development of civil society. This is the 6th consecutive report issued in Albania. It is part of a series of country reports covering 7 countries in the Western Balkans and Turkey.
The 7th Western Balkans Civil Society Forum

The EESC organized its 7th Western Balkans Civil Society Forum in Tirana on April 16-17th, 2019. Mrs. Juliana Hoxha, Partners Albania Director was one of the speakers on the Panel: Achieving an enabling civic space.

The Forum brought together about 180 participants, including a broad range of civil society representatives from EU and Western Balkans, as well as representatives of EU institutions, international organizations and governments of the region. The main topics discussed were the role of civil society organizations in promoting regional cooperation, the state of social dialogue, as well as enabling civic space in the Western Balkans.

The Forum concluded with a declaration with recommendations from civil society organizations.

International Civil Society Week (ICSW) 2019, Belgrade

On April 8-12th was organized in Belgrade, Serbia the International Civil Society Week [ICSW] 2019. The event brought together over 1,000 civil society leaders, activists and concerned citizens across sectors, themes, regions to tackle the world’s most pressing challenges in the fields of human rights, democracy and international development. As part of ICSW2019 more than 30 key sessions and partner events were organized tackling a range of critical issues from emergency support for NGOs under attack to shrinking media freedoms to greater civil society accountability.

This year’s theme – ‘The Power of Togetherness’ – explored how people and organizations around the world can, and are, working together to enable and defend spaces for civic action in a world where global transformations are reshaping how civil society functions.

Mrs. Ariola Agolli, PA Director of Programs and Manager of the National Resource Centre for Civil Society in Albania, participated in several sessions presenting and discussing the development and challenges faced by civil society in Albania.

In framework of International Civil Society Week 2019, local events were organized in various countries around the world. One of these events was the World Café on Enabling Environment for Civil Society Organizations in Albania, organized by Partners Albania on April 5th in Tirana, Albania. The discussion focused on some of the most pressing issues related to the development of the sector in Albania. The event was supported by Balkan Trust for Democracy through the Balkan Civil Society Development Network (BCSDN).
Partners Albania becomes a member of DIESIS Network

DIESIS is one of the widest EU networks specialized in supporting social economy and social enterprise development, through the implementation of knowledge-based activities, such as training, project design, consultancy and advisory services, technical assistance and research. The network seat is in Brussels.

Western Balkans: A clear roadmap for the way forward

Juliana Hoxha, Partners Albania Director, participated in the high-level debate “Western Balkans: a clear road-map for the way forward”, organized in Sofia by the European Economic and Social Committee, where she gave the closing remarks. This high-level meeting reaffirmed once again the strong and irreversible support for the immediate opening of negotiations with Albania and North Macedonia. The meeting was attended by EESC members, representatives of member states and diplomats from EU countries and Western Balkans, representatives of trade unions, employers’ organizations, and representatives of civil society.

Partners Albania, part of the discussion on the governance of Community Foundations at European level

Partners Albania represented by Juliana Hoxha, Director, participated in the thematic meeting “Building and strengthening the community foundation field”, organized by the European Community Foundation Initiative on December 5-6th, in Berlin. The meeting represented an opportunity to discuss experiences on the leadership and support required in the community foundation field with a specific focus on the governance issues.

European Community Foundation Initiative Study visit

On November 10th – 16th, Klotilda Tavani Kosta, Director of Programs, participated in the study visit in Italy, organized by the European Community Foundation Initiative in partnership with ASSIFERO (Associazione Italiana delle Fondazioni ed Enti della Filantropia Istituzionale) aiming to strengthen community foundations and community foundation support organizations in Europe. Looking at the ways Italian communities address their issues and challenges and exploring the leadership roles CFs play in these processes, representatives from community foundations and support organizations in Europe shared and discussed among each other on related issues such as community cohesion, social capital, foundations and community philanthropy, aiming to further develop these issues in their respective countries.

Regional Social Academy

Partners Albania developed the Regional Social Academy “Social Enterprises – An Innovative Model for sustainable service delivery and integration of marginalized groups in the labor market and society”. A number of 15 representatives of NPOs from Albania, Bosnia and Herzegovina, Montenegro, North Macedonia, and Serbia were introduced to the concept of Social Entrepreneurship and Social Enterprises, their way of operating in the region and beyond, the legal framework, financial and sustainability challenges. The Academy was organized on behalf IRIS Network in the frame of the initiative “IRIS NETWORKKing – CSO for protection sensitive migration management” focused on quality of the social service and policy improvement for the migrants in five countries of South East Europe.
Since December 2018, Partners Albania in cooperation with PDCS is implementing an initiative aiming to improve the climate of cooperation among the non-profit, public and private sector, in terms of business partnership, contributing to non-profit sector sustainability and enhanced cooperation between sectors.

17 supported CSOs marked their first revenues, through the development of a business model on their niche products/services, and built partnership with business and public sector, setting the ground for a long-lasting business relationship.

An exchange program designed for Albanian and Slovakian experts, contributed to transfer of knowledge on European best practices of CSOs accessing public funds, November 2019, Slovakia.

This project is funded by Slovak Aid – Official Development Assistance of the Republic of Slovakia.
THE CIVIL SOCIETY PROGRAMME FOR ALBANIA AND KOSOVO

The overall goal of the Civil Society Programme for Albania and Kosovo is to support the democratic participation and development of a strong and vibrant civil society in Albania and Kosovo, by supporting NGOs that advance the EU accession process through contribution to one of the following thematic areas: Non-discrimination and gender equality; Independent media; Minorities and marginalized groups; Environment protection; Anti-corruption.

Our grantee organizations in 2019

Albanian Media Institute invested on a selected group of journalists in the printed media to boost their understanding and investigative journalistic skills with regard to justice reform. As a result, this pool of journalists has been very active in providing qualitative coverage of the reform’s progress, contributing to public information in an accurate and reliable way. Deficiencies of journalistic reporting on the progress of justice reform came in synthetic report based on qualitative daily monitoring of electronic, printed and online media. The Manual on Media and Justice is another long-lasting contribution to the journalists’ community in the country on how to improve their reporting regarding justice reform.

ALCDF & FFF assisted the farmers in Divjaka with the application of integrated agriculture practices by minimizing the soil and water pollution, protecting in this way the environment and human health. Thanks to the project, farmers in Divjaka are now better equipped in using environmental friendly pesticides and fertilizers according to EU protocols.

Counseling Line for Women and Girls continued its work in promoting gender equality and reduction of gender-based discrimination in the country. In order to ensure a higher impact, the Counseling Line focused besides direct services to women victims of gender based violence and male perpetrators, also to improving the performance of judges and other professionals (family judges, probation and police officers in prison and police units of DV) working with victims and perpetrators. This work is expected to contribute to changes in the attitude about gender roles, marking another important step in the long term efforts toward gender equality.

Help the Life Association introduced the new concept of “Early child intervention” in the working methods used by early education professionals. HLA trained and assisted 306 educators from all 34 public nursery schools and 45 kindergartens in the city of Tirana on the application of the dedicated approaches, techniques and activities to the children with disabilities. The new methods applied are beneficial to the children with disability in terms of their mental, social and educational development, and help them to have a more productive and independent life as adults.
Institute for Political Studies established for the first time an effective system for flagging out and monitoring cases of conflict of interest among MPs, creating thus an institutional framework able to respond in case of infringement of the law on conflict of interests by the MPs. As a result of the project, for the first time in its history, the Assembly has a functional and public register of declarations of conflict of interest by MPs with the first entries happening during the life of the project. As a consequence there is one case of legal action taken by the High Inspectorate of Declaration and Audit of Assets and Conflict of Interests against an MP, and cases of investigation and dismissal for conflict of interest of officials elected by the Assembly.

Tirana Legal Aid Society has increased its impact in access to justice for poor minorities and marginalized groups, enabling them to enjoy their rights and ensure their inclusion in state social support programs. It has offered free legal services (advice and preparation of court claims and administrative procedures, and direct representation in the court) to 344 citizens from poor minorities and marginalized groups in Elbasan, Shkodra and Tirana.

Vatra Psycho-Social Centre has increased its services to additional ‘women potential victims of trafficking, and their children. The reintegration program is considered as an effective mechanism towards independent and secure life for the victims. Thanks to the project, the Center has been able to offer its services to 46 former victims of trafficking and 52 children supporting them with housing in the shelter and rented apartments, medical, legal, educational and psychological assistance, vocational training and mediation for employment, as well as family mediation and support in reintegration.

Partners Albania launched in 2019 a second Call for Proposals awarding seven new projects from Albanian NPOs.

The Civil Society Programme for Albania and Kosovo is a three-year (2018-2021) programme funded by the Norwegian Ministry of Foreign Affairs represented by the Royal Norwegian Embassy in Pristina. The lead implementing organization of the programme is the Kosovar Civil Society Foundation (KCSF) with Partners Albania for Change and Development as partner organization.
Partners Albania in support of the development of social entrepreneurship in Albania, organized the international conference “Social Enterprises - Toward an Inclusive Policy and Practice”.

Considering the public debate on the importance of social enterprises and the regulatory framework, the conference aimed to enhance the dialogue between social enterprises and state institutions to that regard.

The presentations provided a comparative overview of global development trends of SEs, highlighting the best practices of social enterprises’ ecosystems. The conference was addressed by Mr. Mario Mariani, Head of Co-operation at the Delegation of the European Union to Albania, Mrs. Majlinda Bregu, Secretary General, Regional Cooperation Council, Mrs. Dajna Sorensen, Deputy Minister of Finance and Economy and Mrs. Ardiana Jaku, Deputy Minister of Health and Social Protection.

The experts at regional and European level brought as an input to the public debate two other topics deemed as very important for the social enterprises’ activity such as a) Social Impact Investment and successful models in this regard; b) strategies and mechanisms on collaboration and partnership between local government and social enterprises based on the European experience.

The conference concluded with a statement addressed to relevant public institutions and decision-makers, calling for immediate action in addressing the issues related to the development of a solid ecosystem for social enterprises.

The conference was supported by the European Union through the Delegation of the European Union to Albania, and the Open Society Foundation for Albania.
GREEN IDEAS COMPETITION 2019

Above row: Participants pitching their business ideas as part of the national competition Green Ideas 2019; Second row: The three winners at the national competition 2019 pitching their business plans as part of the regional competition “Philanthropy for Green Ideas” organized by the Balkan Green Foundation in July; Third row: The jury of experts and the winners of the national competition Green Ideas 2019 in the traditional group photo with PA team members.
“Green Ideas” competition organized since 2012 is supported by the Rockefeller Brother Fund, Telekom Albania and Credins Bank. It is an annual competition that serves as an incubator for small-scale green enterprises in Albania, utilizing local resources and revitalizing traditions of production and community-based markets in an environmentally friendly way.

As part of this program, Partners Albania offers assistance to interested participants and later on to the winners, to fill in their managerial needs. This year the assistance on Business and Marketing Planning was provided pro-bono by Grand Thornton Albania.

The winning ideas of 2019 competition

Pemla sh.p.k aims to produce high quality, artisan nuts’ butter using local ingredients, and to contribute to rural economic development of Dibra and Berati regions, through stimulating cultivation of tree nuts, and oilseeds. Licensed by the National Food Authority (AKU), the business produces walnut, hazelnut, and almond butters with locally sourced ingredients. PELMA has trained and employed women from marginalized groups and Roma community. Furthermore, the business has established collaboration with five local farmers to buy the raw materials for the production of nuts butters.

Visit Belshi’s 84 lakes by bicycle is the enterprise of Albert Hysa, in Belsh. He started a rental bicycle shop offering tours in the main attractions of the 84 lakes in Belsh. The enterprise is expected to contribute to employment, touristic offer and cultivate a healthy life style in the area. Three youngsters are trained and employed through this local business. During the first half year, the bike rental shop had over 1,600 clients, and a profit of proximally 136,000 ALL.

Tryeza e Shijes (The Table of Taste) is a new enterprise implemented by the Culinary Education Center. It promotes traditional Albanian culinary and consumption of local products in an inclusive environment. The novelty relies on the fact that all guests and clients are seated at the same table, referred to as the Social Table. Everything served at the Social Table is cooked by eight young trainees coming from marginalized groups and trained by the most esteemed chefs in Albania.
ENTREPRENEURSHIP MODELS BUILDING RELATIONS AND CREATIVE ECONOMY - EMBRACE

As part of its efforts to promote the development of social entrepreneurship in Albania, since 2018 Partners Albania implements EMBRACE, a program that supports existing and new social enterprises to develop and or tailor their products and services, and find their niche in the market.

CAPACITY BUILDING PROGRAM

- 17 CSOs participated in the capacity building program on:
  - Revenue generation model for CSOs from fee-for-service activities, products and assets.
  - 60 days of technical assistance provided to:
    - Assess internal strengths and weaknesses related to services/products;
    - Analyze pros and cons of different business structures;
    - Conduct a competitive analysis of first and second degree competitors;
    - Discuss the business model related to the mission of the organizations;
    - Define the value proposition, competitive advantage, target groups and pricing of service/products;
    - Develop a business plan (identify promotional/marketing channels; cost investments, etc);
    - Develop a marketing strategy;
    - Pitching skills and techniques;
    - Stay on top of market dynamic to implement the business model.

INTRODUCTION OF ENTREPRENEURSHIP MODELS AND NETWORKING

- 12 social entrepreneurship initiatives participating in a business speed dating event;
- 10 businesses (financial sector, telecommunication, tourism and other corporate) explored business opportunities with SEs, exchange of products and services, and support areas through their CSR;
- 4 businesses offered pro-bono assistance in terms of marketing of products, business contract and reporting to state authorities.
SOCIAL ENTREPRENEURSHIP INNOVATION SUB-GRANTING SCHEME

- **2 Rounds of Open Call for Proposals** to support boosting of existing social entrepreneurship initiatives and development of new ones across the country
  - 11 social entrepreneurship initiatives supported.

- **Capacity Building program** for 11 social enterprises, sub-grantee of EMBRACE on:
  - Social enterprises ecosystem and social economy;
  - Networking and partnership building with business sector;
  - Organizational development and sustainability of social enterprises;
  - Financial management and reporting to third parties;
  - Visibility and communication tools and rules.
C.A.U.S.E - Confiscated Assets Used for Social Experimentations

C.A.U.S.E - Confiscated Assets Used for Social Experimentations is the first initiative of this kind implemented in Albania and in the Western Balkans, aiming to establish a model of sustainable re-use of confiscated assets from organized crime by civil society organizations.

CAUSE is implemented by Partners Albania, in partnership with Project Ahead and Comitato Don Peppe Diana, and in collaboration with the Agency for the Administration of the Seized and Confiscated Assets. It is funded by the European Union.

After the success of Kebuono Social Pastry, the first social enterprise established in 2018 on a confiscated asset from organized crime in Fier, two other social enterprises were established during 2019, with the support of CAUSE.

Kinfolk Library in Durrës is a multi-functional center where youngsters can meet, learn and participate in a wide range of activities and socialize with each-other. The Kinfolk Library is open to all organizations, schools, and institutions for the organization of their activities.

Social Crafting Garage is a workshop set-up in a confiscated asset in Saranda, were women and girls victims of domestic violence or at risk of trafficking, make handicrafts using natural stones from the beach. The handicraft designs are linked to the cultural heritage and folklore genre making these products unique, valuable and competitive in the artisan market, providing long-term income generation.
Exchange visit in Italy

Partners Albania’ CAUSE project team, representatives from the AASCA, and the three sub-grantees of the project participated in a study visit in Napoli, Italy.

The study visit was extended to San Cipriano d’Aversa and Casal di Principe, two small cities in the province of Caserta, sadly known as the home land of one of the most dangerous Camorra gangs, which was defeated only recently.

Together with the project partners, they met and discussed with local organizations and other stakeholders, and had the chance to visit three social enterprises established in former villas of bosses of local mafia, turned into an educational center, a pizzeria and a print shop employing young people.

During this visit, the group met with Mr. Renato Natale, the current Mayor of the city of Casal di Principe, considered commonly as a local hero in the fight against organized crime.

One of the activities part of the study visit was a conference held at the University Federico II, with the special participation of Mr. Luigi de Magistris, Mayor of Napoli, who showed a great interest in this initiative.

The conference discussed the management of confiscated assets in Italy and Albania - success stories and challenges faced - brought by experts and University professors including presentations about CAUSE project and the three sites where project is working. Another interesting meeting was at the Municipality of Napoli, which at the time of the visit had under management more than 100 confiscated assets.
Partners Albania organized the ceremony of the Philanthropy Awards 2018.

Since 2011, Partners Albania organizes the Philanthropy Awards, a nationwide public competition to express appreciation and gratitude to individuals, families, and businesses who contribute to improving the quality of life in our society.

In the ceremony participated distinguished guests from the Albanian government and members of Albanian Parliament, representatives of diplomatic bodies accredited in Albania, international institutions and donor agencies, representatives of the business sector, civil society organizations and media.
The Award for Contribution at National Level was granted to Trans Adriatic Pipeline with motivation: For continuous contribution and engagement in support of the sustainable development of communities, including among others the construction of the kindergarten in Pashalli village, and school “Llukë Mita” in Ura Vajgurore Municipality, as well as the reconstruction of the “Gjon Milli” museum building in Korça. The award was presented by Ms. Senida Mesi, Member of the Albanian Parliament.

The Award for Contribution at Local Level was granted to ANTEA Cement SH. A. with motivation: For continuous contribution to improve the life of communities in some administrative units in the Municipalities of Kruja and Kurbin, through interventions in infrastructure, health, innovation and social services. The award was presented by Ms. Mia Vukojevic, Program Director of Western Balkans of Rockefeller Brothers Fund.

The Award for Individual Contribution was granted to Mr. Alfred Muharremi, with motivation: For special support to children and young people without parental care, whom as their representative, advocates to ensure them social protection, education, and employment, as well as for creating a positive model for this community and for the whole Albanian society. The award was presented by Mr. Mario Mariani, Head of Cooperation of EU Delegation in Albania.

Certificate of Appreciation was granted to Mrs. Liljana Luani, with motivation: For the valuable contribution and the precious, untiring work of more than fifteen years in the education and schooling of children isolated from the phenomenon of blood feuds, which with her dedication and personal investment, gives these children hope for the future. The Certificate of Appreciation was presented by Mr. Selami Xhepa, Dean of the Faculty of Economy, Business and Development at the European University of Tirana.

Special Award “Pioneer of Philanthropy” was granted to Mr. Ali Adil Agjah Bej Bıçakcıu (posthumously), with motivation: For the outstanding contribution to the development of the Albanian national education, marking the first philanthropic case in Albania to donate all the wealth for the education. The award was presented by Ms. Ema Andrea, Albanian actress.

Certificate of Appreciation was granted to Mrs. Liljana Luani, with motivation: For the valuable contribution and the precious, untiring work of more than fifteen years in the education and schooling of children isolated from the phenomenon of blood feuds, which with her dedication and personal investment, gives these children hope for the future. The Certificate of Appreciation was presented by Mr. Selami Xhepa, Dean of the Faculty of Economy, Business and Development at the European University of Tirana.
PARTNERS ALBANIA, PART OF CIVIL SOCIETY RELIEF EFFORTS IN RESPONSE TO EARTHQUAKE CRISIS

The earthquake of November 26, 2019, struck a densely populated area in Northwestern Albania, as the strongest earthquake to hit the country in more than 40 years. As situation was catastrophic and demand for support was high, Albanian civil society organizations marked a huge involvement in the emergency response to address people’s immediate needs.

Partners Albania in a facilitator role contributed to:

- Mobilization of grass-root CSOs, providing assistance and assessing people needs in the affected areas;
- Provision of information to the general public on the situation and needs, mobilizing a wider audience in support of the affected communities;
- Coordination of CSOs with government units established in response to the situation;
- Coordination of CSOs with businesses in terms of drop off points for donations;
- Launching a Special Fund dedicated to grass root organizations to organize recreational activities to children and youngsters affected by the earthquake in Manzë, Vorë and Durrës.
As part of its work to promote philanthropic activity, Partners Albania monitor it since 2015, based on the information gathered by media reporting, and information published by public and non-public institutions.

The findings highlight the main causes supported, nature and value of the donations, geographic coverage and donor’s nature.

In 2019 were identified 499 donation cases in the value of 1,556,083,118 ALL, out of which 88.4% were in cash, 9% in goods/materials and 1.6% in services.

The devastating earthquake that hit the country on November 26th was followed by a tremendous solidarity and support for those affected, by thousands of Albanian citizens and other groups.

Over 100 online crowd-funding campaigns, followed by several charity events were organized during November-December in the aftermath of the earthquake.

But it remains a fact that Albanians do not solidarize only in cases of natural disasters or events of such nature. As our monthly monitoring reports show, donations are continuous although at certain times they are more voluminous.

In 2019, direct donations continued to be the most preferred type of donation with 50%.

NPOs were the main channel of donation (in 33% of the total cases), 153 cases (30%) were channeled through social institutions, while in 108 cases (22%) the donations were carried out directly to the beneficiaries.

The main impacted category from the donations were marginalized groups and those affected by the earthquake.
MAKING THE LABOR MARKET WORK FOR YOUNG PEOPLE IN ALBANIA

RisiAlbania is a development project aimed at increasing the employment opportunities of young people. It is a SDC project, implemented by a consortium of partners comprised of Helvetas Swiss Intercooperation and Partners Albania. Some of the main activities of the project during 2019 were:

GlobalG.A.P. Group Certification for Albanian farmers opens export opportunities to new European markets
RisiAlbania partnered with a range of exporters to pilot GlobalG.A.P. Group certification. This certification allows exporters to secure contracts with EU buyers and ensure food safety standards, which in turn means a stronger relationship with the supplying farmers and more jobs for young people. For the 1st time the GlobalG.A.P. Stop Tour took place in Tirana. The project also supported Albinspekt in establishing www.agroquality.al, an online platform where all the guidelines, information, and learning tools for preparing and implementing the GLOBALG.A.P standard are publicly available in Albanian language.

From wild harvesting to Medicinal and Aromatic Plants (MAPs) cultivation
Risi supported BioBes, BIOALBA and Agromap to invest in increasing the surface of organic cultivated MAPs and improving drying standards, thus creating quality job opportunities for young women and men. Biobes also established a MAP cluster in Tepelena where farmers, exporters, and the Municipality gather to discuss solutions to the constraints for growth the sector faces.

Albergo Diffuso, developing sustainable tourism by modernizing tradition
Following on the Swiss-Albanian agritourism twinning initiative, where thirteen agritourism businesses from the 100 Villages initiative visited Swiss businesses in March to observe best practices and establish business linkages, a team of experts from the Alberghi Diffusi Association led by the president Mr. Dall’Ara evaluated the possibilities of implementing the scattered hospitality model in the country, and stressed that there is potential in developing the model, especially in Dhoksat village in Gjirokastra.

Visit Gjirokastra Association - transforming rural areas into attractive destinations for tourists
Visit Gjirokastra Association is a public-private partnership that gathers the support of seven Municipalities from the qark of Gjirokastra and over thirty businesses with the main goal of promoting the destination. It obtained legal status in September, and organized the SOFAT Festivals, offering traditional and modern music, as well as a chance for visitors to immerse themselves in village life thanks to the involvement of rural communities who hosted tourists and shared their traditions for the first time.

Cyber security in Albania, experts and professionals needed
Risi supported NAECCS to commission a study on market demands and supply for cyber-security professionals in order to address sector gaps. Companies from the insurance, telecommunication, energy, health and other sectors in Albania need cyber-security skilled experts. By promoting compliance with the law, NAECCS enables the private sector to attract international investors and promotes the creation of cyber-security jobs.

Risi contributes to discussions on Albania’s future economic model
ICT is one of the potential sectors in the country for attracting domestic and foreign investment. Risi was part of the discussions hosted by different ministries, proposing several measures such as declaring ICT as a strategic sector, moving from a digital agenda to a sector development strategy for the next ten years, and increasing public investment and incentives in developing skills and qualifications to enable the development of value-added services within the sector.

Development of career guidance services at Albanian Universities
The first group of 20 career counselors from four Albanian universities completed the international training on Global Career Development Facilitator, a training and certification program developed to provide international recognition to career development professionals, and which promotes a life-long-learning philosophy.

Starting the new academic year with a masters’ programme on “Professional Orientation”
The Faculty of Social Sciences (FSS) of Tirana University launched during the academic year 2019-2020 the “Professional Orientation” Master programme thanks to a partnership with the University of Lausanne in Switzerland. This masters’ degree prepares future, well-trained career advisors to offer career guidance services to young people. Thanks to the collaboration with the University of Lausanne, the Faculty of Social Sciences in Tirana is working to become a centre of expertise for career services, having a focus on scientific research and development of tools and instruments that support the work of career counselors.

Piloting National Employment Service (NES) methodology of cooperation with business
RisiAlbania supported NES to develop and pilot the methodology of cooperation with businesses to better understand and respond to labour market needs, anticipate skills’ gaps and address them by orienting the offer of vocational training centres.

Sector Skills Committees: introducing coordination in the labour market
RisiAlbania is supporting the establishment of the Sector Skills Committees and cooperating with the inter-institutional Task Force of the Albanian Qualification Framework (AQF) in designing the model and piloting it for the tourism sector. The completion sub-legal framework and the pilot are key for the success of the project and have opened the ground for further progress.

New TV and online media programs focused on career orientation for young people
Risi has supported the launch of three new media products (TV and online) focused on career orientation for young people and their parents in Albania. This support is part of Risi’s strategy to stimulate media to play an ongoing role in career orientation and employment.

New employment opportunities for artisan women in Kukës
The project “Market Development of Artisan Wool” in Kukës (MDAWK), developed by the Social Development Investments (SDI) with Risi support is empowering women through economic activities with a specific focus on handmade wool artisan products from this region. The sales generated create new incomes, new jobs, and help reactivate the wool value chain in Kukës region.
MASTER "ORIENTIM PROFESIONAL" 60 KREDITE
Zgjidh të bëhesh
Këshillues Karriere!
Apliko pranë Departamentit të Pedagogji-Pshykologj, Fakulteti të Shkencave Sociale, UT
Peritje nga një kurrikul të rëndëshëm, të rinovuar fikli bashkisëse me Universitetin e Lozanos, Zvicër

DATA E FUNDIT E APLIKIMIT: 10 TETOI 2019

ANNUAL REPORT 2019
The Youth Bank Hub for Western Balkans and Turkey is a network of organizations from Albania, Serbia, North Macedonia, Montenegro, and Turkey. The network is working since 2016 to improve youth participation in decision-making processes in Western Balkans and Turkey, through established youth parliaments in Puka and Fushë-Arrëz municipalities, as a way to foster youth interest in proactive participation and contribution in the local government decision-making. The NPO worked to enhance capacities of 37 youngsters through trainings, and succeeded to establish cooperation agreements with the Mayors of both towns, to ensure Youth Parliaments’ participation in Municipal Council meetings.

Q.S.N.N established 2 youth parliaments in Puka and Fushë-Arrëz municipalities, as a way to foster youth interest in proactive participation and contribution in the local government decision-making. The NPO worked to enhance capacities of 37 youngsters through trainings, and succeeded to establish cooperation agreements with the Mayors of both towns, to ensure Youth Parliaments’ participation in Municipal Council meetings.

Epoka e Re worked to strengthen the capacities of 200 young people through training and workshops, and their involvement in youth groups that are actively participating in decision-making processes at the local level. They are continuously advocating to address youth related issues as part of the municipal annual budget. They succeeded to design and implement an awareness campaign targeting youth participation.

The Youth Act’s initiative focused on increasing youth activism and volunteering, culture and mobility, employment and entrepreneurship, by involving in their program more than 100 youngsters. These youngsters were engaged in volunteering activities in elderly care homes, pediatric hospital, city cleaning and tree planting.

Partners Albania as one of the implementing partners of Youth Bank Hub for Western Balkans & Turkey participated in the Regional Youth Conference organized in Belgrade, on November 19th, 2019.

This conference which brought together the five participating countries’ government representatives, EU institutions, youth and other relevant CSOs, was dedicated to promoting the development of youth policies in the Western Balkans and Turkey and presenting examples of good practice.

Ramadan Sopoti, Project Manager at Partners Albania, facilitated the panel “Regional perspective of the youth policy” and presented the findings for two indicators of Youth Participation Index - Youth Unemployment rate and Young people in prison.

The conference represented the perfect space for ► presentation of the Youth Participation Index ► sharing inspirational stories of passionate young people ► debate from and among the representatives of public institutions from Serbia, Albania, North Macedonia, Turkey, and Montenegro, about youth participation at national and regional level ◄ discussing the regional perspective on youth policies.

The project is supported by the European Union.
SUPPORTING YOUTH EMPLOYMENT IN THE BANKING SECTOR

Partners Albania in cooperation with experts from several banks conducted for the third consecutive year the program EDUCATION OF YOUNG JOB-SEEKERS IN THE BANKING SECTOR, contributing to improving employment opportunities for youngsters who are pursuing a professional career in the banking sector.

The program provided for the group of 15 students of economic sciences, not only educational and development opportunities, but also exchange and exposure to the banking sector.

This initiative part of Partners Albania’s programs on youth employment, is implemented in collaboration with the Albanian Network of Financial Education where Partners Albania adheres.

ANFE network established in June 2018, works to contribute to the advancement of the financial education of all age groups, entrepreneurs, and small and medium enterprises in Albania.

The lectures of the program included: “Banking System in Albania and its development trends” led by Kleti Kaprata and Mirgena Emini, Credins Bank; “Bank as an institution – Organizational structure, functions, banking products and services” led by Manjola Angoni, Alpha Bank Albania; “Customer Care” led by Rovena Balla (Klosi), Credins Invest; “Recruitment challenges and career in the banking sector” led by Migrena Hoxhallari and Lutjana Konomi, First Investment Bank; “Preparing for a job interview”, led by Jetmira Hysenaj and Jonida Alite, Partners Albania; “Work skills and adapting in the work place” led by Skerdi Buhuri, OTP Bank.

April 9th, 2019, Partners Albania hosting one of the network meetings, discussing the organization of “Global Money Week”, the organization of a working roundtable with the journalists of the economy in the country, and other related issues.
LevizAlbania is a project that aims to strengthen the local democracy in Albania through the engagement of civil society actors and individuals as the champions of democracy. It is funded by the Swiss Agency for Development and Cooperation and implemented by a consortium of three successful Albanian organizations: Open Society Foundation for Albania, Partners Albania for Change and Development and Co-PLAN.

The project has entered the second phase (2019-2023), through which it will aim to further improve and strengthen local democracy by supporting initiatives devised by civil society actors, individuals and informal groups.

In its capacity as a consortia member, Partners Albania directly implements two strategic interventions in support of LevizAlbania work, as part of Value Added Support Services (VASS). The first one comes in support of LevizAlbania sub-grantees for effective implementation of their projects, and the second one is focused on youth mobilization around local democracy issues.

Over 141 CSO representatives and individuals, mainly sub-grantee of round 5, benefited from online and onsite training, tailored individual assistance and networking sessions organized by Partners Albania during 2019.
In April 2019, LevizAlbania organized for the 3rd consecutive year #JavaDemokraciseVendore (The Local Democracy Week), a series of informational, awareness raising, and advocacy activities on issues related to local governance. As part of this week, already a tradition established by LevizAlbania, 6 local debates were organized in 3 cities, where civil society actors discussed about civic participation and advocacy for better public services provision by the administrative units, food security, youth participation and activism during pre-election period 2019 period, etc.

LevizAlbania announced in September 2019, the Call for Applications No. 6, addressed to civil society organizations, individuals, and for the first time addressed to the structured informal groups as well. As part of this Call, were presented 379 ideas covering 60 municipalities out of 61 in total, conveying the message of an ever-increasing civil society and civic action. The novelty of this call was the high number of applications submitted by women and girls, 205 or over 54% of the overall applications.

In solidarity with the citizens and families affected by the devastating earthquake of November 26, 2019, LevizAlbania opened the “Rapid Response” instrument for civil society actors with the aim of contributing to addressing the post-earthquake problems and improving the situation.

Youth Movement – A New Page for Local Communities is the newest initiative of Partners Albania’s within LevizAlbania, in framework of VASS. This four-year initiative that started in 2019, aims to create a movement of young people across Albania, by educating them with a sense of voluntarism, activism, and responsibility, as well as strengthening the relationships between youth and local communities towards a stronger democracy. During 4 years, PA will organize in 12 main cities of Albania, 24 camps with high school students. The youngsters participating in these camps will build their skills on how to identify and develop grassroots initiatives. Youth Speak out will be a yearly activity in TEDX format, that will promote activism and create role models among youngsters, inspired by their peers’ work. In this event youngsters designing and implementing initiatives as part of the boot camps, will share their success stories in front of an audience composed of youngsters but also decision-makers at local level.
PARTNERSHIPS OF NON-GOVERNMENTAL ORGANIZATIONS AND SELF-GOVERNMENT: TOGETHER FOR MORE EFFECTIVE PARTICIPATION

Partners Albania in cooperation with Partners for Democratic Change Slovakia (PDCS), assisted civil society organizations across the country and LG officials in 61 Municipalities, to develop and improve participatory mechanisms, ensuring transparent and good governance at local level and increased partnership among sectors.

The enhanced understanding by NPOs and local government of innovative tools on democracy promotion: transparency, accountability and participation, contributed to some long-lasting agreements and changes in the practices how local government interact with local groups.

Promoting Good Practices

Promotion of six best practices in Albania and Slovakia through case-studies and video productions, contributed to learning from one-another on participatory governance strategies, importance of NPOs watch-dog role in monitoring local government performance, and citizens’ education to engage in policy and decision-making at local level.

The initiative is financially supported by Slovak Aid – Official Development Assistance of the Slovak Republic.
The work done and the involvement with various stakeholders in 61 municipalities, gave Partners an immense opportunity to see up close some remarkable engagement of civil society actors in their effort for a transparent and accountable governance in Albania.

White Dove Award was designed as a symbolic way to recognize these efforts of civic courage and engagement in the name of public benefit.
THE BEST PRACTICES IN OFFERING SOCIAL CARE SERVICES

Since 2017, the United Nations Development Program (UNDP) has been implementing the “Leave No One Behind” program, which is supporting the implementation of the new vision of the social services sector in Albania, in line with the Sustainable Development Goals and the country’s aspirations for integration into the European Union.

One of the expected results of the interventions of the “Leave No One Behind” program is for the municipalities in Albania to effectively manage the provision of social care services and to promote social inclusion. To meet this goal, the program will contribute to increasing the capacity of municipalities to provide those social services that have resulted as more effective.

Partners Albania was contracted by UNDP to identify, document, and promote good practices in provision of social care services to individuals, families, and groups in need in Albania. The identification of practices was carried out through an open and comprehensive application process to all public and non-public service providers.

Out of all practices presented, 12 best practices selected by a jury of experts, will become part of the Catalogue of Best Practices and participate in a national competition, where top three best practices will receive a symbolic award.
This study provides a mapping of CSO networks in Albania by assessing their capacities and development needs. It serves to provide information, raise questions, and begin a conversation about networks in the development context.

The report assesses the organizational capacity of the sector, its needs, and development challenges. It provides specific information on training and technical assistance needs identified by the CSOs themselves.

The Report presents the findings from the monitoring of practical and legal framework for the development of civil society. This is the 6th consecutive report issued in Albania. It is part of a series of country reports covering 7 countries in the Western Balkans and Turkey.

In Albania, Crowdfunding platforms are less explored by the civil society sector, but not only. This paper provides information on the main platforms used at global level, type of campaigns they support, and financial arrangements associated with them.

This paper provides a synthetic overview of the legal package regulating social enterprises activity in Albania. It highlights main bottlenecks in this new legal framework based also on a comparative analysis of best practices in SE ecosystem in the European Union and Western Balkan.

This desk research explores typology of social enterprises in Albania. It provides information and data on main financial instruments, as well as development challenges of this sector.
Social enterprises and their ecosystems in Europe – Country Fiche Albania, provides an overview of the social enterprise landscape in Albania based on available information as of July 2019. The country report was written by Partners Albania. It describes the roots and drivers of social enterprises in the country as well as their conceptual and legal evolution.

This study of Partners Albania in the framework of RisiAlbania project, aims to enhance understanding on unemployment issues of young internal migrants, with a special gender perspective.

View on #Philanthropy is a quarterly bulletin presenting the latest news and developments of the philanthropic activity in Albania and abroad.

Facts on Philanthropic Activity report reflects the philanthropic activity in Albania during 2019. The report analyses the main sectors and issues supported, nature and value of the donations, geographic coverage and also the nature of donors and beneficiaries.

This paper discusses the Italian ecosystem of social enterprises, their type and size, legal framework along with their historical evolution and highlights some of the Italian best practices to this regard.

This report provides an overview of the state of affairs regarding the political, social and economic participation of youth based on a set of predefined indicators. It serves as the guide for evidence-based policy recommendations and advocacy initiatives of the Youth Bank Hub Network regarding youth participation.
Philanthropy for Green Ideas

NATIONAL

Philanthropy for Green Ideas is an annual competition, part of Partners Albania Philanthropy and Social Responsibility Program. It serves as an incubator for small-scale green enterprises in Albania, utilizing local resources and installing techniques of production and cultivation based on organic and natural principles. The program supports green enterprises in the form of a grant, in order to promote the development of small and medium enterprises, through a joint initiative with a local bank and direct support from the national and regional authorities.

REGIONAL

The program offers training to individuals and organizations in business planning and marketing, to be supported by local business centers only by local banks and private donors, with additional support from national authorities.

Partners Albania is RBF local partner in Albania.

In this issue:
- The Civil Society Program for Albania and Kosovo launched
- EMBRACE – Entrepreneurship Models that Build Creative Relations and Economy Asset from the Organized Crime
- Financially viable civil society = Active civil society
- Green Ideas 2018
- Fiscal treatment of NPOs, assessment of legal framework and its implementation in practice
- Monitoring Matrix on the Enabling Environment for CSOs, Country Report for Albania 2017
- Monitoring the Right to Free Assembly, Report for Albania 2016 - 2017
- The NPO Academy 2017-2018
- The Partners Network annual meeting held in Tirana
- Visit of representatives from the Government and Parliament of Kosovo
- Making the labour market work for young people in Albania RisiAlbania project
- Youth Bank Hub for the Western Balkans and Turkey
- Partners Albania, part of the “Albanian Network for Financial Education”
- Monitoring of philanthropic activity in Albania
- Public participation and consultation at the level of local government in Albania
- News from LevizAlbania project
- Partnerships of NPOs and self-government: Together for more Stronger CSOs for Transparency in Health
- The Albanian Crowd, online platform of Albanian NPOs

The green enterprises supported since 2012 and their impact on employment and economic development.

A collection of winners of Philanthropy Awards over the years.

Toward a Sustainable Society is PA quarterly newsletter distributed electronically to all our cooperators and supporters, and is also accessible via PA website. In 2019, the quarterly newsletter was redesigned in the form of a bi-monthly news digest.

In addition, with NRC becoming operational in 2019, a quarterly Bulletin is issued by NRC covering a wide range of developments in the civil society at country, regional and global level.

ANNUAL REPORT 2018 provides an overview of our work, supporters and beneficiaries during the previous year.
Direct budget managed directly by Partners Albania, excluding LevizAlbania and RisiAlbania projects.